### WHY MEDIATION?

- 1. Save money: Eliminate the need for long and costly court battles.
- Save time: Many disputes are resolved in a single mediation session.
- 3. Move beyond entrenched positions: Parties often find new ways to accomplish their goals.
- 4. Maintain and repair relationships: Preserve business affiliations, family ties, friendships or other bonds.
- 5. Maintain control over the outcome: Avoid letting a court make the decisions.
- 6. Make future communications easier: Give parties a model of productive interaction.
- 7. Include parties who would not be allowed in litigation: Just be sure all parties agree to their participation.
- 8. Maintain privacy: Mediation session are confidential, while court hearings are public.



# WHAT IS HEARTLAND MEDIATORS ASSOCIATION?

Heartland Mediators Association (HMA) is a not-for-profit organization bringing together individuals in Kansas, Missouri, lowa, Nebraska, and surrounding states who share a common interest in mediation. HMA advocates for and provides continuing education about mediation and provides a network for information, skill sharing, and referrals.

FOR A LIST OF MEDIATORS
OR
FOR MORE INFORMATION, CONTACT:



P.O. Box 14971 Lenexa, Kansas 66285 Phone: (913) 956-7620 Fax: (913) 825-3243 www.heartlandmediators.org **Heartland Mediators Association** 



Professionals in Conflict Resolution

**MEDIATION** where you live & work

PO Box 14971 Lenexa, Kansas 66285 www.heartlandmediators.org

# HEARTLAND MEDIATORS ASSOCIATION

# WHAT IS MEDIATION?

Mediation is a form of "alternative dispute resolution" — that is, an alternative to going to court when a dispute exists between two or more parties.

### HOW DOES MEDIATION WORK?

A neutral person (someone who has not taken sides in the dispute) sits down at a meeting with the disputing parties to help them find a solution that all sides can support. This neutral person, trained in the art of dispute resolution, is called a "mediator."

### WHAT DOES THE MEDIATOR DO?

A mediator promotes communication and negotiation between parties. Most people in the midst of a disagreement find that communication becomes easier when a skilled mediator is present to direct the exchanges of information between sides. A mediator DOES NOT make the final decision—a mediator is not a judge or arbiter. The solution must be agreed upon by all parties to the dispute.

### WHAT CONFLICTS CAN BE MEDIATED?

#### **FAMILY DISPUTES**

◆Divorces
 ◆Post-divorce issues
 ◆Non-marital relations
 ◆Non-traditional families
 ◆Child custody and parenting time
 ◆Grandparent issues

♦Marital conflicts

◆Parents and teenagers ◆"Child In Need Of Care" cases ◆Financial arrangements for relatives ◆Guardianships and conservatorships ◆Heirs and estates

#### **PROPERTY & DEBT ISSUES**

 Real estate transactions
 Division of family property
 Bankruptcy ◆Creditors/Debtors◆Farm credit◆Landlords/Tenants◆Neighbors and neighborhoods

#### **BUSINESS & EMPLOYMENT MATTERS**

◆Business contracts
 ◆Disputes within and between companies
 ◆Customers and merchants disputes

 Management and personnel conflicts
 Discrimination
 Harassment
 Partnership disputes

#### **PUBLIC & GOVERNMENTAL CHALLENGES**

◇Community planning◇Environmental issues◇Education issues

Disputes within and between agenciesLegislative matters

#### MEDICAL, LEGAL, & OTHER CONFLICTS

◇Malpractice
 ◇Medical and
 extended care
 ◇Probate issues

 Personal injury, accident, insurance claims
 Religious congregations

### MORE ABOUT MEDIATION

Mediation is a joint, cooperative problem-solving process. The individuals with authority to settle the dispute need to participate. Participants need not feel friendly toward one another, but should be willing to work to find solutions. Mediation is not a substitute for independent legal advice or tax advice. The mediator does not represent either party.

The mediation conference is confidential and privileged, allowing the parties to be candid and creative and increasing the chances of satisfactory solutions. Confidential information relayed to the mediator will not be disclosed to the other party without the consent of the party disclosing the information.



Mediation is one alternative—often the BEST alternative—for resolving disputes. It does not eliminate other options—arbitration, court, etc.—in the event that mediation is not successful.